

FRIDA SPANISH SCHOOL MEXICO

TERMS AND CONDITIONS FROM 2013 TO THE FOLLOWING YEARS

General Frida Spanish School, hereinafter referred to as FSS, agrees to provide Spanish Immersion courses for students with experienced and trained teachers, and provide a number of related services such as accommodation and activities. These Terms & Conditions apply from the moment the student has submitted and completed the FSS booking form. Payments may be effected by bank transfer or credit card and must be received in full 14 days prior to the program start date. A deposit is required to confirm the program booking. Until this deposit is received we are unable to guarantee program availability. If the booking is submitted less than two (2) weeks before the program start date, students must pay the full program fee. Bank details are provided on the invoice. Payments must include all bank transfer charges (including intermediary bank charges). Refunds and Cancellation fees (a) Cancellation prior to arrival For cancellations received fourteen (14) days or more in advance of the program start date, FSS will refund all but the deposit and less non refundable charges (bank charges). For cancellations received less than fourteen (14) days in advance of the program start date, 50% of accommodation and tuition, courier fees and bank charges will be charged. For cancellations received less than seven (7) days in advance of the program start date no refund of any type is possible but dates can be changed if approved by the school staff (b) Cancellation after arrival or "no shows" After a course has started there is no refund for any program or service, this includes cancellations and/or part cancellations.

Pricelist. Holidays The school will be closed on Public Holidays. FSS does not make up for lessons missed on these dates. Exceptions are made for One-to-One courses where lessons missed will be made up. There is no refund for lessons missed. Transfers Flight details including: arrival time, flight numbers, airline and point of origin must be advised 7 days prior to arrival in order for FSS to provide airport transfers. No refunds will be granted on transfers if flight details are not sent to FSS at least 7 days prior to arrival.

Airport transfer fees include a maximum of 1 hour waiting time: in the event of delays exceeding 1 hour, students will be charged the additional fee at the school. Class Information Classes are held Monday to Friday, starting in the morning. However FSS, reserves the right to introduce a double banking time table where students alternate between morning and afternoon lessons, on a weekly or daily basis. Responsibility and Liability FSS, or its staff, owners, promoters, associates or partners, will not be held liable for any loss, illness or injury that the student may incur either at the school, during school excursions, or any other activity organized or recommended by teachers or staff employed by FSS. The host families are provided by FSS as a service to the student and neither the school nor the family shall be held liable for any illness or injury resulting while the student is in the FSS and/or staying with a host family or in any other place in the city or country.

FSS will not be responsible for any failure to comply with any of its obligations (and, therefore, shall not be required to provide any compensation) if the failure is occasioned by any cause beyond FSS's reasonable control; nor shall FSS be responsible for any costs incurred by or on behalf of the student as a result of any such cause. Such causes shall include but shall not be limited to war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, unusually adverse weather conditions and infectious diseases. Supervision Please note FSS does not provide supervision for any students. Expulsion FSS reserves the right to expel students for unacceptable behaviour or lack of attendance. No refund will be given. Repatriation is at student's own expense. Damage to Property Students must pay the full cost of any damage they cause to property. Insurance Students must have adequate health, accident and travel insurance while attending any of our programmes. Documents It will be the responsibility of each individual coming to this institution to obtain

the necessary documents and permits to leave his/her country, as well as the visa to enter Mexico. Photography & Filming FSS may take promotional photographs and video footage of students. If students do not wish to participate, FSS will respect their wishes if FSS has been notified.