

General conditions

Article 1: Definitions

1.1 The school: Lingua International Network S.L., also referred to as Linguaschools Barcelona,

1.2 Service provider: The transport company, accommodation agency, travel company or other service provider with whom the student reaches an agreement, with or without mediation of the school. The service provider is responsible for the execution of the agreement.

1.3 The student: this can be the student or the person or company (such as an agency) who represents the student.

Article 2: Agreement and enrolment

2.1 Unless mentioned or agreed otherwise, the agreement is valid after the student has completed the enrolment form on the school's website or in writing and has completed at least the down payment (deposit) as described in article 3.1.

2.2 For enrolments made within 14 days prior to the start of the course, the student is obliged to verify the course and accommodation availability by contacting the school. Only when the school confirms the availability the agreement is valid.

2.3 The agreement and general conditions are subject to the Spanish law. Any dispute will be settled in a Spanish court of law.

Article 3: Payment

3.1 Together with the enrolment, the student has to pay a minimum deposit of 100 EUR.

3.2 Unless mentioned or agreed otherwise, the student is obliged to pay the remaining sum to the school on the first course day.

3.2 When making a payment by bank transfer, the student is obliged to pay the total of fees charged by the bank. Only the net amount is regarded as the payment.

3.3 When the student chooses another payment method, a surcharge might apply, which will be paid by the student.

3.4 When the student makes a payment in a currency different than the school's currency, a surcharge to cover costs for currency exchange might apply, which will be paid by the student.

3.5 The student, who doesn't meet one's obligation to complete the payment owed to the school, is obliged to pay the expenses of legal collection costs of 15% of the claim, at a minimum of 100 EUR or 200 USD.

Article 4: Total sum

4.1 The total sum consists of the costs of the course, accommodation and any other extra services or fees.

4.2 The total sum communicated is considered to be the price per person, unless otherwise indicated.

4.3 The total sum is based on the prices, values, rates and taxes as known to the school on the day of enrolment.

Article 5: Language course, accommodation and activity program

5.1 Unless otherwise agreed, the first day of the course is on a Monday and the last day of the course is on a Friday.

5.2 On public holidays there will be no classes. Missed classes because of a holiday will not be made up for, but the school can decide to deviate from this condition and recuperate half of the lost class during the corresponding week.

5.3 The minimum number of participants to confirm a group is 2. In case of fewer students the school retains the right to reduce the number of hours proportionally.

5.4 Depending on the students' volume and the classrooms availability the school retains the right to determine the timetable of the lessons. Any change will be communicated to students with enough notice.

5.5 Course materials, examination fees, airport transfers, and the cost of activities and excursions are not included in the course price, except where specifically stated.

5.6 Unless otherwise agreed: the accommodation can only be booked per complete week, the day of arrival is on Sundays and the day of departure is on Saturdays. Arrival at the accommodation after 22.00h might not be possible and/or have an extra charge.

5.7 Extra nights can be booked at additional costs and are subject to availability.

5.8 The distance from the school to the accommodation as shown on the school's website is a time indication for the maximum distance by foot or public transport. Travel time can vary.

5.9 The student is obliged to follow the accommodation rules provided by the school and/or the landlord/landlady. These rules can contain not being allowed to bring over visitors.

5.10 Examples of activities and excursions running during the language courses are merely an indication of possible activities. Some activities may not run at all or may be substituted by other activities. In low season, there may be no activities organised at all.

Article 6: Documents

6.1 The student is responsible for having the correct documents and insurance regarding the stay abroad.

6.2 In case the student needs the letter of acceptance for the visa application, this letter can only be issued by the school if the enrolment form has been received and the total sum for the course and accommodation has been made in advance. In case this letter has to be sent by express mail, an extra fee will apply.

6.3 In case the visa application fails, the school will refund the total amount paid, as mentioned in article 3.1, to the student minus an administration fee of 250 EUR. This refund will only be done when the student meets the following requirements:

6.3a The school receives a written notice by the student of the failure of the visa application at least 14 days prior to the arrival date. If there is no accommodation reserved, the first day of the course is regarded to be the arrival date.

6.3b The school receives a copy of the official letter of visa denial from the embassy or consul where the student has applied.

Article 7: Travel information

7.1 The required travel information will be in possession of the student between 14 and 5 days before the first day of course. This applies only when the payment as described in article 3.1 is completed and the enrolment is confirmed by the school.

7.2 The student is obliged to inform the school of their arrival details, etc. as requested by the school. If the student sends incomplete information, or sends the information too late, the school cannot guarantee to properly arrange the airport transfer or the pickup of the apartment key.

7.3. The student is responsible for arranging a sufficient insurance that covers costs for accidents, illness, loss of personal property, etc.

Article 8: Cancellation and modification by the student

8.1 Only a written notice of cancellation by the student is accepted as a cancellation. The deposit and any other type of payment are nominative and not transferable. The date of cancellation is regarded to be the date on which the written notice was received by the school.

8.2 In case the agreement is cancelled by the student, the following rules apply:

8.2a In case of cancellation up to 28 days before the arrival date the student is entitled to a refund of 100% of the fee for the course, accommodation, airport transfer and special programme minus the deposit.

8.2b In case of cancellation from the 28th day (including day 28) up to 14 days before the arrival date the student is entitled to a refund of 100% the course, accommodation and airport transfer minus the sum of the deposit and the fee for 1 week of accommodation, when applicable.

8.2c In case of cancellation from the 14th day before the arrival date: the student is entitled to a refund of 50% of the course, accommodation and special programme fee after deduction of the sum of the fee for the airport transfer, 1 week course, 1 week accommodation and 1 week special program. So in case the student has reserved for only 1 week, there is no refund.

8.2d In case of cancellation on the arrival date or later: the student is not entitled to a refund.

8.3 Modification of the reservation by the student such as, but not limited to, a postponement should be requested by written notice. In case of a modification request, the following rules apply:

8.3a Requests for modifications up to 28 days before the arrival date are subject to availability.

8.3b Requests for modifications from 28 days before the arrival date are generally not possible. In case of it being possible, an extra fee of 50 EUR will be charged.

8.3c The modification is only valid when confirmed by the school and when the student has paid the total sum as described in art. 4.

8.3d In case of a cancellation within 14 days after the date of modification, the initial arrival date is regarded to be the arrival date.

8.4 Apart from the cancellation fee, the student is obliged to pay all other fees than the course and accommodation fees.

8.5 If there is no accommodation booked, the first day of the course is regarded to be the arrival date.

8.6 In case the total sum minus the refund is higher than the amount the student has paid, the student is obliged to pay the difference to the school within 14 days after the date of cancellation.

Article 9: Cancellation and modification by the school

9.1 Only serious circumstances give the school the right to cancel or modify the agreement.

9.2 This refers to circumstances, which can influence the quality or execution of the course and stay. Insufficient participation is only a part when this is stated in the programme.

9.3 If the school cancels or modifies its programmes, it is obliged to communicate this, including reasoning, to the student.

9.4 In the case of a modification of prices, values, rates or taxes, as mentioned, the school retains the right to modify the total sum. This should be communicated to the student at least 14 days before the first day of the course. On absence of this announcement, the agreed prices will remain valid. If the price raise results in an increase of 10% of the total sum and more than 50 EUR or 80 USD per person, then the student has the right to cancel the agreement and has the right to a restitution of the amount already paid. This right is only retainable within 5 days of the announcement.

9.5 By notice of cancellation the agreement is dissolved. Alongside the cancellation notice, the school will offer an alternative course similar to the cancelled one for the same price. If this offer is not accepted, then the school will return the total sum.

Article 10: Modifications by a third party

10.1 The school cannot be held responsible for modifications in the transport agreement, for it acts only as an intermediary.

10.2 The school cannot be held responsible for modifications in the accommodation, for it acts only as intermediary.

10.3 When the school saves costs which are included in the total sum by modifications as mentioned in sub 1 and sub 2, the student has the right to his part.

Article 11: Liability of the school

11.1 The school cannot be held responsible for actions or negligence of the service providers concerned nor for the information supplied by them.

11.2 Complaints about the execution of the agreement, the course, accommodation and transfer service, should be reported immediately to the school's secretary. If the school isn't contacted within reasonable time by the student, the school cannot be held responsible.

11.3 The school is not responsible for printing errors that may appear or for errors in publications by third parties of the school.

11.4 The school believes that all statements made in its brochure and website are factual and correct. However, the school cannot be held responsible for any changes or errors that were not known at the time the brochure was produced.

Article 12: Liability of the student

12.1 The student is responsible for damage caused by illicit behaviour.

12.2 The student who is a nuisance or causes trouble in a way that heavily influences a proper continuation of the course can be excluded from further continuation of the course. The costs which result from excluding will be accounted for by the student.

12.3 Students are not covered for any illnesses, accidents, loss of personal property (neither at their accommodation nor in or out of the classroom). Neither the school nor the service provider can be held responsible. We recommend our students to take an insurance policy.

Article 13: Age, late arrival or absence

13.1 The school's language courses are for anyone with a minimum age of 16 years. For certain courses exceptions are made. In case of a booking by a minor, the registration form has to be completed with a signature by the parent or legal guardian.

13.2 When the student arrives late or is absent on a day of the course, being justifiable or not, there will be no refund nor compensation with a free extension of the course.

13.3 In case of a lack of course attendance, the school is entitled to deny the student a certificate.